SURFACE CARE FOR MARKERBOARD APPLICATIONS
PolyVision e™ CeramicSteel
Built with e³ CeramicSteel surfaces, PolyVision markerboards are guaranteed to withstand the rigors of everyday classroom use and offer superior writeability, erasability and interactive performance. Proper use and maintenance will keep your board looking like new.

General cleaning instructions for e³ markerboard surfaces

1. Wipe board with a clean cloth moistened with a high-quality whiteboard cleaner.
   Note: Using a non-appropriate cleaner may result in poor dry erasability due to the build-up of residues from the cleaner on the surface.
2. Rinse with clean, warm water to remove any cleaner residue (a very important step).
3. Wipe dry with a clean cloth.

Boards used moderately should be cleaned two to three times a week. Boards used more intensely may require daily cleaning.

First use of e³ markerboards

1. If present, remove the protective film.
2. Then, complete steps 1–3 above.

Removing permanent marker

To quickly and easily remove permanent marker, write over the top of the writing with a dry-erase marker. Then, simply erase. In most cases, this will remove the marker. If deeper cleaning is required:

1. Moisten a clean, dry cloth with rubbing alcohol.
2. Wipe the board in a circular motion to loosen marker residue.
3. Rinse with clean water and dry with a clean cloth.
4. Repeat these steps, as necessary, to remove all residue.

Removing metal scratches or stubborn residues

1. Dampen a clean, dry cloth with water.
2. Apply a small amount of an abrasive cleanser (Barkeeper’s Friend, Zud, cif, jif or Vitrolin) to the cloth. For best results, follow the manufacturer’s instructions on the label.
3. Working in small sections, clean the area using a back-and-forth motion with gentle pressure.
4. Wipe off all residue with a dry cloth.
5. Soap residues on the board will result in decreased dry erasability. Therefore, rinse well with clear water and wipe dry with a clean cloth (a very important step).

Additional hints

1. Use high-quality, (avoid low odor) dry-erase markers to avoid poor erasability.
2. Replace markers when almost dry to avoid poor erasability.
3. Replace the eraser felt regularly. Dirty felt or erasers will result in poor erasability.